

Operating Hours:

Changeovers & Supervised Visits:

Wednesday, Thursday & Friday:
2:00pm - 6:00pm

Saturday:
9:30am - 5:30pm

Sunday:
10:30am - 2:30pm

Office Hours:

Tuesday, Wednesday, Thursday & Friday:
9:00am - 5:00pm

Please note that the service operates by appointment only.
Specific times will be arranged according to availability.



Our Locations:

 824 Ballarat Road, Deer Park VIC 3023

 (03) 8312 2055

 family@comm-unityplus.org.au

 www.comm-unityplus.org.au

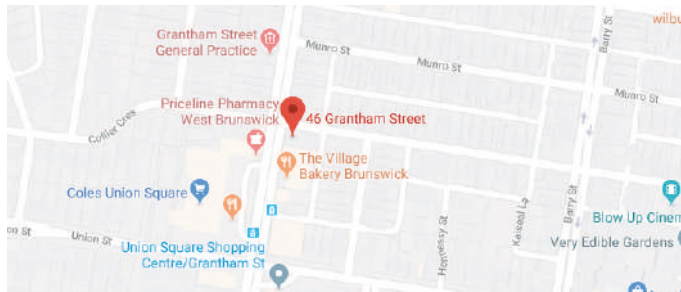


 46 Grantham St, Brunswick West VIC 3055

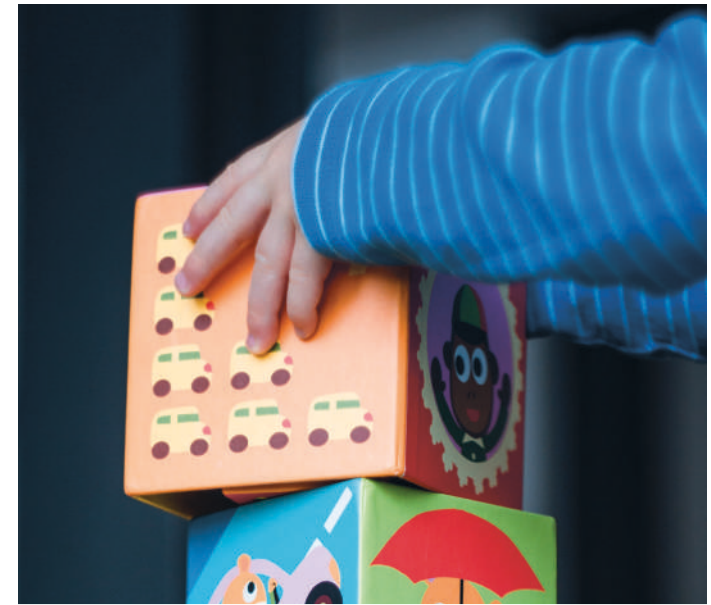
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Australian Government
Department of Social Services



Children's Contact Service Centre



About the commUnity+ Children's Contact Service

Comm Unity Plus Services Ltd's Children's Contact Service is an independent program funded by the Department of Social Services that provides safe, conflict free, facilitated changeovers & supervised visits for children of separated families where conflicts exist.

The Children's Contact Service focusses on the best interests of the children. Our staff are neutral & experienced in supporting children & their families experiencing separation.

The service provides the opportunity for the children to maintain a meaningful relationship with both parents. The service aims to promote & strengthen the relationships between children & their parents where this is in the child's best interest.



What to expect?

- A time limited service that is child-focused & child-friendly
- To be assisted by qualified & experienced professional staff who treat all parties fairly & with respect.
- The right to confidentiality except where there are significant safety risks.
- The opportunity to provide feedback as part of the service's continuous improvement.

Who can use this service?

The service is available to families whose children live in the following areas:

- North, North Eastern & Western Melbourne
- Melton - Wyndham
- Moreland City
- Hume City
- Inner Melbourne

Families outside of these areas should contact the service to discuss their suitability.

Fees:

\$15 per Supervised Visit
\$10 per Changeover

Please Note:

- A service fee is required from each parent, payable each time the service is used.
- Discounts apply with Concession cards
- Our service operates with funding from the Department of Social Services.

How to Apply

Step 1: Applications

Please access our website to download a **Children's Contact Service Application Form**. Alternatively, you can contact us to have a form forwarded to you.

Please complete the forms & return to us, together with a copy of your current Family Court Order, Intervention Order or Parent Agreement if applicable.

Step 2: Intake

An intake process will be conducted separately with each parent to discuss the individual needs & to establish eligibility for service.

Step 3: Familiarisation

Should your family meet the service criteria, a separate familiarisation session will occur with the child or children who will be using the service, in order to familiarise them with the centre & staff.

Step 4: Commencement of the Service

Following the completion of the above, both parties will be contacted by the service at a time when a vacancy becomes available.

